

# Protection of Personal Data Disclosure Text

DOKU ESTETİK VE SAĞLIK HİZMETLERİ TİCARET LİMİTED SİRKETİ ("COMPANY") takes the highest possible security measures to ensure the lawful collection, storage, and sharing of your personal data and to protect your privacy.

The purpose of preparing this Disclosure Text is to inform you in the most transparent way about the ways your personal data is collected, the purposes of processing, the parties it is shared with, the legal reasons, and your rights, in accordance with Article 10 of the Law No. 6698 on the Protection of Personal Data.

The disclosure to be made in this document is for the "Patient" person groups within our company's "Call Center" department for the activity of "Informing Patients on Treatment Processes."

## A. Identity of the Data Controller

In accordance with the Law No. 6698 on the Protection of Personal Data ("Law No. 6698"), your personal data will be collected and processed by DOKU ESTETİK VE SAĞLIK HİZMETLERİ TİCARET LİMİTED SİRKETİ ("COMPANY") as the data controller within the scope explained below.

### · Company Contact Information:

- **Phone:** +905551400404
- **E-mail:** Not specified
- **Address:** MERKEZ MAHALLESİ İSTİKLAL SOKAK NO: 9/75 SISLI İSTANBUL

## B. Purposes for Processing Personal Data

Toplanan kişisel verileriniz aşağıdaki amaçlar ve 6698 sayılı Kanun'un 5. ve 6. maddelerinde belirtilen kişisel veri işleme şartları ve amaçları dahilinde işlenecektir:

a. Collected personal data categories:

- Health Information

b. Collected general personal data:

c. Collected special personal data:

- Personal health information

d. Purposes of personal data collection:

DATA CATEGORY	PROCESSING PURPOSES
Health Information	Execution of Customer Relationship Management Processes, Planning and Execution of Service Processes, Planning and/or Execution of Treatment Process Support Service Activities, Planning and Execution of International Health Tourism Processes

## C. To Whom and for What Purpose the Processed Personal Data Can Be Transferred

Your collected personal data can be transferred to the parties listed below within the scope of personal data processing conditions and purposes specified in Articles 8 and 9 of Law No. 6698, limited to the realization of the purposes mentioned above (if indicated in the table):

a. Parties to whom personal data can be transferred:

DATA CATEGORY	TRANSFER PURPOSES	RECIPIENT GROUPS	TRANSFER ABROAD
Health Information	Planning and Execution of Service Processes, Planning and Execution of Treatment Processes and Support Service Activities	Social Media Platforms, Suppliers, WhatsApp Application	Transferred

#### D. Method and Legal Reason for Personal Data Collection

a. Personal data collection methods:

- Call Center
- Social media platforms
- WhatsApp application

b. Legal reasons for personal data collection:

- Legitimate Interest of the Data Controller
- Obtaining Explicit Consent

#### E. Kivuz PDPL Management System Personal Data Usage

As a company, to fulfill our obligation to inform by notifying the processed data of individuals, to obtain and track explicit consent when necessary for data usage, and for our company employees to take PDPL Awareness Training through the Kivuz system, we will share the "National ID Number", "Passport Number", "Email Address", "IP Address", "Mobile Phone", and "Name-Surname" information collected from individuals with the Kivuz Program (owned by Peerlog Bilişim A.Ş.) we have appointed as a proxy. The Kivuz system will record the necessary information from these 6 (six) personal data mentioned for making and tracking the Illumination Text and Explicit Consent notifications and for planning and tracking PDPL Awareness Training, along with your personal data processing permissions and notification of your illumination obligations, and no one other than our company, our PDPL consultant (if any), and Kivuz system administrators will have access to these 6 (six) personal data on the Kivuz system.

#### F. Rights of the Personal Data Owner Under Article 11 of Law No. 6698

As personal data owners, if you submit your requests regarding your rights using the methods set forth below, the COMPANY will conclude the request as soon as possible and within thirty days at the latest, depending on the nature of the request. No fee will be charged for the first ten pages of the response. A transaction fee of 1 Turkish Lira will be charged for each additional page after ten

pages. If the response to the application is provided on a recording medium such as a CD or flash drive, the fee that can be requested by our company will not exceed the cost of the recording medium.

In this context, personal data owners;

- To learn whether personal data is processed,
- To request information regarding their processed personal data, if any,
- To learn the purpose of processing personal data and whether they are used in accordance with their purpose,
- To know the third parties to whom personal data are transferred, domestically or abroad,
- To request correction of personal data in case of incomplete or incorrect processing and to request that the action taken in this regard be notified to the third parties to whom the personal data are transferred,
- To request the deletion or destruction of personal data if the reasons requiring processing no longer exist, despite being processed in accordance with Law No. 6698 and other related laws, and to request that the action taken in this regard be notified to the third parties to whom the personal data are transferred,
- To object to the emergence of a result against the person himself/herself by analyzing the processed data exclusively through automated systems,
- To request compensation for damages in case of suffering damages due to unlawful processing of personal data.

You can submit your request to exercise the rights mentioned above to the Company using the following application methods in accordance with Article 13, paragraph 1 of Law No. 6698 and the Communiqué on the Procedures and Principles for Application to the Data Controller No. 30356 and dated 10.03.2018:

a. In writing

- Mailing Address: MERKEZ MAHALLESİ İSTİKLAL SOKAK NO: 9/75 SISLI  
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b. Via notary

- Mailing Address: MERKEZ MAHALLESİ İSTİKLAL SOKAK NO: 9/75 SISLI  
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Information will only be provided about the applicant in the applications, and it will not be possible to obtain information about other family members and third parties. The COMPANY reserves the right to verify your identity before responding.

In your application;

- a. Your name, surname, and signature if the application is in writing,
- b. If you are a citizen of the Republic of Turkey, your T.C. identity number; if you are a foreigner, your nationality, passport number, or, if any, your identification number,
- c. Your permanent residence or workplace address for notification,
- d. If any, your electronic mail address, phone number, and fax number for notification,
- e. The subject of your request must be included, and any relevant information and documents related to the subject must also be attached to the application.

Depending on the nature of your request, it is necessary to provide us with complete and accurate information and documents that will allow for identity verification. If the requested information and documents are not provided properly, there may be difficulties in carrying out the research to be conducted by the COMPANY based on your request in a complete and qualified manner. In this case, the COMPANY declares that it reserves its legal rights. Therefore, your application must be sent in a manner that includes all the requested information and documents according to the nature of your request.